

TITANIC ANNIVERSARY CRUISE (TAC)
Payments, Fares & Charges, Cancellation Policy

1. DEPOSIT, ALTERATIONS AND BALANCE PAYMENT

- 1.1 The full specified deposit must be paid to TAC at the time the booking is made. Other payments may also be due at the time of booking. Money paid to an agent of TAC for a TAC holiday is held as agent for TAC. However, payment to or acceptance of any money by a travel agent or other third party, even if an agent of TAC, does not constitute acceptance of a booking by TAC. Prior to acceptance of the booking and all payments then due TAC has no obligation to the passenger and may return or authorise the return of any payments made with no penalty and without providing a reason.

We will require a *credit/debit card number or a cheque at the time of booking.

The payment amount due will be dependent on the date of booking in accordance with the following schedule:-

- 1st Deposit payment due at time of booking - 20% of fare
- Outstanding balance on or before 17th January 2012
- Reservations made after the 17th January 2012 the full fare must be paid at the time of the booking

Upon receipt of the deposit we will issue a confirmation invoice recording the deposit amount paid and listing interim balances due and payment dates.

Final travel documents are usually dispatched 14 – 21 days before departure date.

2. PAYMENT OPTIONS

- 2.1 Payment for bookings can either be made using a debit or credit card (American Express, Connect, Delta, MasterCard, Maestro, Solo, Visa, and Visa Debit) or Direct bank Transfer. *A transaction fee will be applied when you pay for your booking by a credit card, the charge is 2% for all cards with exception of American Express where the charge will be 4% of the total amount payable. Debit cards incur no charges.
- 2.2 If your booking is altered after acceptance of your deposit as a result of a request by you that has been accepted by TAC, a service charge of \$200 per person is payable to TAC. In the case of name changes, more than 8 weeks before departure this will be charged at \$200.00 per person; within 8 weeks of departure the charge is \$400.00 per person, where accepted. In addition to this, for fly-cruises any associated costs imposed by the airline will also be due
- 2.3 If an alteration would result in a reduction of the price of the holiday of more than 25% this will be treated as a cancellation (see under 'Cancellation by You').
- 2.4 The balance of your fare is due to be paid no later than 17th January 2012; money must be paid in sufficient time for funds to reach TAC. Bookings made after the 17th January 2012 the full fare must be paid at the time of the booking. If, for any reason, any payment due after booking is not received by TAC by the date due, TAC has the right to cancel the booking, retain the deposit paid and charge a cancellation fee of the amount shown in the scale under 'Cancellation by You' applicable at the date of TAC decision to cancel.

3. FARES AND OTHER CHARGES

- 3.1 Fares are based on operating costs at the date they are published. Published fares may be revised upwards or downwards at any time.

3.2 Right to surcharge

Changes in transportation costs, including the cost of fuel, dues, taxes or fees chargeable for services such as landing taxes or embarkation or disembarkation fees at ports and airports and exchange rates, mean that the price of your travel arrangements may change after you have booked. However there will be no change within 30 days of your departure. We will absorb and you will not be charged for any increase equivalent to 2% of the price of your travel arrangements, which excludes insurance premiums and any amendment charges. You will be charged for the amount over and above that, plus an administration charge of \$2.00 per person together with an amount to cover agents' commission. If this means that you have to pay an increase of more than 10% of the price of your travel arrangements, you will have the option to cancel and receive a full refund of all monies paid, except for any amendment charges.

We will consider an appropriate refund of insurance premiums paid if you can show that you are unable to transfer or reuse your policy. Should you decide to cancel for this reason, you must exercise your right to do so within 14 days from the issue date printed on your final invoice. Failure to pay a surcharge within 14 days may be treated as cancellation by you of the booking in which case a cancellation charge of the amount shown under 'Cancellation by You' applicable on the date of TAC decision to cancel will be made

Should the price of your holiday go down due to the changes mentioned above, by more than 2% of your holiday cost, then any refund due will be paid to you. However, please note that travel arrangements are not always purchased in local currency and some apparent changes have no impact on the price of your travel due to contractual and other protection in place.

- 3.3 Port and airport charges and taxes are not included in the cost of the cruise holiday. Where these are not included, you will be advised separately. Some overseas charges and taxes may have to be paid locally by you.

- 3.4 All accounts for services and goods provided on board ship and any other amounts due which are not included in the cost of the cruise holiday must be settled before you leave the ship.

4. CANCELLATION BY YOU

4.1 CANCELLATION BY PASSENGER; EARLY DISEMBARKATION:

Refunds of the Cruise or Cruise Tour Fare (including any applicable supplement charges) for cancellations by Passenger made prior to sailing or the first day of the Cruise Tour (whichever occurs first) shall be made in accordance with the following cancellation policy:

Period before departure within which written notice of cancellation is received by TAC

Cancellation Charges

From the date of booking and before 17 th January 2012	20% deposit paid
Between 17 th January 2012 – 6 th Feb 2012	80% of cruise fare
7 th Feb 2012 – departure date	100% of cruise fare

- 4.2 The cancellation charge policies set forth above vary for single occupancy or for the third, fourth or higher occupants in a stateroom or for groups. Consult your travel agency or call Azamara Cruises for further details. Cancellation by the Passenger after the cruise or Cruise Tour has begun, or early disembarkation of the Passenger for any reason, including pursuant to any provision of this Ticket Contract, shall be without refund, compensation, or liability on the part of the Carrier whatsoever. If Carrier received payment via credit card, the refund will be made to that credit card. If Carrier received payment from your travel agent, the refund will be provided back to that travel agent. Passenger acknowledges that for certain voyages, such as a round-trip voyage commencing in a United States port, the Passenger must complete the entire voyage and that failure to do so may result in a fine or other penalty being assessed by one or more governmental agencies. Passenger hereby agrees to pay any such fine or penalty imposed because Passenger failed to complete the entire voyage and to reimburse Carrier in the event it pays such fine or penalty.
- 4.3 The effective date of cancellation is the date of receipt of written notice by TAC, Cancellation fees may be insurable. Travel insurance premiums cannot be refunded in the event of cancellation.

5. DOCUMENTARY AND MEDICAL REQUIREMENTS

A full valid passport is required for this cruise valid for at least 6 months after the date of return to the UK. You are responsible for ensuring compliance with all necessary visa and other documentary requirements for the entire holiday, and shall have received all medical inoculations necessary (notwithstanding that TAC may provide advice on these matters from time to time). At any port or place TAC or any other party involved in the supply of services in connection with your cruise may refuse travel, accommodation, or disembark any passenger without compensation who in the opinion of TAC or any other party involved might be excluded from landing at any destination by Immigration or other Governmental Authorities or who may be suffering from contagious or infectious disease or whose presence may be considered detrimental to safety or comfort of other passengers or crew members.

6. ADDITIONAL INFORMATION

- 6.1 This website is the sole responsibility of TAC. It is not issued on behalf of, and does not commit the airline mentioned or any other airline whose services are used during the course of the holiday.
- 6.2 Personal details will be held by TAC as data to enable TAC to fulfil the contract to supply your cruise holiday. Personal details supplied to TAC may also be used for marketing purposes. Marketing communications from TAC will allow you the opportunity to opt out of further communications. TAC will not disclose your personal details to third parties for marketing purposes without your express permission.

7. INSURANCE

It is a requirement that travel insurance is taken out before travelling on our cruise holidays. This should cover all appropriate travel, cancellation, medical and repatriation liabilities for the holiday.